

ALGER PEDIATRICS

Transportation Resources

Last updated 5/10/2026

DIAL FIRST:

Heart of West Michigan- United Way:

Website: <https://www.hwmuw.org/211>

Phone: 2-1-1

Organization providing resources in multiple areas, including transportation. Users can get help via call, text, live chat, email, or searching the website's database.

DIAL FIRST:

Non-Emergency Medical Transportation (NEMT):

- **Priority Health Medicaid:** 1-888-975-8102
- **Meridian Medicaid:** 1-888-437-0606
- **McLaren Medicaid:** 888-327-0671
- **BCBS Medicaid Transportation:** 1-888-803-4947
- **Molina Medicaid Transportation:** 888-898-7969
- **UnitedHealthcare Medicaid Transportation:** 1-888-777-4065

NEMT phone numbers for Michigan Medicaid insurance companies.

Amtrak:

Website: <https://www.amtrak.com/stations/grr>

Phone: 1-800-872-7245

Passenger train providing rides to local and U.S. destinations with station located in downtown Grand Rapids. See website for details.

Disability Rights- Michigan: Transportation Guide:

Website: <https://www.drmich.org/transportation/index/>

Phone: 517-487-1755

NEMT resource guide, including interactive map; transportation modes; helpful organizations; FAQ's; and more.

Driving Tests:

Website: <https://kdl.driving-tests.org/michigan/>

Practice tests for car, motorcycle, or commercial vehicle licensing; official driver's manuals; and other resources to assist with preparing for the Michigan Secretary of State Driver's Test.

DART- Grand Rapids evCarShare:

Website:

<https://www.grandrapidsmi.gov/departments/mobile-gr/mobility/dart-carshare/>

Phone: 616-456-3000

Grand Rapids membership based electric vehicle carshare service that provides individuals hourly access to electric vehicles, creating a flexible and low-cost alternative to car ownership or traditional rentals. See website for details.

Note: Individuals with children are required to provide their own child seats.

Hope Network- Transportation:

Website: <https://hopenetwork.org/transportation>

Phone: 616-243-0876

Provides NEMT; transportation to and from work; and participates in RideLink. See website for details and information on eligibility.

Lakeshore Ride Link:

Website: <https://lakeshoreridelink.org/>

Phone: Call 2-1-1

Transportation resource guide for the following: medical appointments, work, social services agencies, senior transportation, transportation for individuals with disabilities, transportation for youth, general public transportation, and more.

Strong Towns Grand Rapids- Bike Repair Stands:

Website: https://www.google.com/maps/d/viewer?mid=1GUzhy28xoMP8Uw_4QUqejLjXR7_6qk0&ll=42.98706177134871%2C-85.61995995000001&z=11

Map of Kent County featuring bike repair stands and bike shops. Created by Strong Towns GR.

MORE RESOURCES ON BACK 

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The Rapid:

Website: <https://www.ridetherapid.org/>

Phone: 616-776-1100

Public bus transportation for Grand Rapids metro area and beyond. Provides information on bus routes; services for those with disabilities; and car/vanpooling services for those outside the Grand Rapids area. Visit website to learn more, including sections on travel training and how to ride FAQ.

Recommended Areas to Explore:

- **Downtown Area Shuttle (DASH):**

Website: <https://www.ridetherapid.org/additional-services/DASH>

Free shuttle connecting key downtown Grand Rapids locations and parking lots. Visit website for details including schedules and maps.

- **GO!Bus:**

Website: <https://www.ridetherapid.org/additional-services/go-bus>

Phone: 616-456-6141

A shared ride, advanced reservation, ADA paratransit and age based (65 years and older) service intended to provide a comparable level of transportation to a Rapid fixed-route bus. Visit website for details.

- **Passenger Adaptive Suburban Service (PASS):**

Website: <https://www.ridetherapid.org/additional-services/pass>

Suburban feeder shuttle that transports passengers from their curb to The Rapid fixed-route system. Visit website for details on eligibility; scheduling; service hours; and service area.

- **West Michigan Rides:**

Website: <https://my.wmrides.org/>

Free program providing travel options such as carpooling, transit, biking, and other modes of transit throughout Kent, Ottawa, and Allegan counties. See website for details.

West Michigan Welcome Plan- Drivers License Toolkits:

Website: <https://kentcountynewamericans.org/dl-toolkits/>

Toolkit with requirements, documents, and steps involved in securing a driver's license for immigrants and refugees in the state of Michigan. Translated into multiple languages and available as free PDF.