

## OFFICE HOURS

Kim is typically in the office on the following days:

- Mondays
- Tuesdays
- Thursdays
- Fridays

She does not work on Wednesdays.

## Kim Fleming COMPLEX CARE MANAGER

## **ABOUT KIM FLEMING**

Medically complex children and their families face unique challenges within the medical system. Kim Fleming is our Complex Care Manager who facilitates communication between the family, hospital, subhealth, equipment specialists, home services. community agencies, insurance companies, and the primary care physician. She works as an advocate for children and their parents should there be any difficulty obtaining or understanding the services they need or qualify for. With her experience, she helps guide families through the complicated process of caring for children with special healthcare needs.

Kim received her BSN from Grand Valley State University in 2001. She worked as a nurse at Helen DeVos Children's Hospital on the Hematology/Oncology/Bone Marrow Transplant unit until 2018. She then worked as a care manager for children receiving home nursing care before joining Alger Pediatrics in 2020 as the Complex Care Manager.