

Need a ride? Let us help.

Sometimes it can be hard to get to a doctor's visit. It can be almost impossible if you can't drive, don't have anyone to drive you or don't live near a city bus line. We can help you get there.

Who can get a ride?

We offer transportation to Priority Health Choice®, Inc. Medicaid and Healthy Michigan Plan members.

When do I need to schedule my ride?

Appointments for a ride can be scheduled up to two weeks in advance. Calls for a ride must be made at least three business days before your scheduled appointment. Call 888.975.8102 from 8:30 a.m. to 5 p.m. Monday through Thursday or 9 a.m. to 5 p.m. on Friday. Select option 2, enter your ID followed by #, then press 2 for transportation.

Call by:	Monday	Tuesday	Wednesday	Thursday	Friday
For a ride on:	Thursday	Friday	Monday	Tuesday	Wednesday

What do I have to do after I call for a ride?

Make sure to be at the address you gave when making your appointment and be ready at the specified time. We ask that you be ready at least one hour before your pick up time.

What if I have special equipment needs?

If you need special assistance, let us know when you schedule your ride. This will allow us to arrange the proper transportation.

Where can the driver take me?

The driver can take you to your doctor's office or pharmacy, and back to your home.

What do I do if my appointment is cancelled?

If you need to cancel your ride, please call us 24 hours in advance at 888.975.8102 from 8:30 a.m. to 5 p.m. Monday through Thursday or 9 a.m. to 5 p.m. on Friday.

Have a ride but need to be covered for the cost?

Log in to your member account to complete and submit a digital mileage reimbursement form, or download and return a print version found at priorityhealth.com/member/forms.



Let us help

We want to make sure that you have a ride to your next appointment. Call us at 888.975.8102. Select option 2, enter your ID followed by #, then press 2 for transportation. Or log into your member portal at priorityhealth.com to send us a secure message.